

The Spinney Medical Centre

Statement of Purpose – CQC Outcome 15

REGULATED ACTIVITIES

- Treatment of disease, disorder or injury
- Diagnostic and screening procedures
- Maternity and midwifery services
- Surgical procedures
- Family planning services

RESPONSIBILITIES

Aspect	Overall responsibility	Delegated control
Statement of Purpose – Preparation, publication and periodic review	Dr Susan Hyde	Katie Power

Checklist for Outcome 15

ASPECT	REQUIREMENT	CHECKED AND PRESENT Y/N
Statement of Purpose	Prepared and checked	Y
	Scheduled review planned and carried out	NA
	CQC advised of any revisions within 28 days of the revision	NA

Statement of purpose Health and Social Care Act 2008			
Version	1	Date of next review	December 2013

Service provider <i>Full name, business address, telephone number and email address of the registered provider:</i>	
Name	Spinney Medical Centre
Address line 1	23 Whittle Street
Address line 2	Thatto Heath
Town/city	St Helens
County	Merseyside
Post code	WA10 3EB
Email	Katie.power@hsthpc.nhs.uk
Main telephone	01744 758999
ID numbers <i>Where this is an updated version of the statement of purpose, please provide the service provider and registered manager ID numbers:</i>	
Service provider ID	1-199779454
Registered manager ID	PMS8285_7

[Statement of Purpose Prt1](#)

[Statement of Purpose Part 4 General.doc](#)

Author: Katie Power

Date December 2012

Review date As and when required

Aims and objectives

What do you wish to achieve by providing regulated activities?

How will your service help the people who use your services?

Please use the numbered bullet points:

1. To provide the highest quality NHS general medical services available under the NHS
2. To ensure that patients are seen by the most appropriate healthcare professional as quickly as possible as dependant upon their presenting complaint
3. To focus on prevention of disease by promoting good health and prophylactic medicine
4. To provide patients with an experience and environment that is comfortable, friendly, professional and relaxing
5. To understand and meet the needs of our patients, involve them in decisions about their care and encourage them to participate fully
6. To involve other professionals in the care of our patients where this is in the patient's best interests; for example, referral for specialist care and advice
7. To ensure that all members of our team have the right skills and training to carry out their duties competently
8. To continuously improve the lines of communication to patients using the latest technologies as appropriate
9. To develop new ways to educate and inform patients in order to encourage patients to be pro-active in their health and wellbeing

[Statement of Purpose Part 2.doc](#)

Legal status

Individual	<input type="checkbox"/>
Partnership	x
List the names of all Partners	<ol style="list-style-type: none"> 1. Dr Michael Van Dessel 2. Dr Stephen Cox 3. Dr Susan Hyde 4. Dr Claire Clarke
Unlimited liability partnership registered as an organisation	N/A
Incorporated organisation	x No
Company number	N/A
Are you a charity?	x No
Group structure (if applicable)	N/A

[Statement of Purpose Part 3 General.doc](#)

INSERT REGULATED ACTIVITIES HERE

- Diagnostic and screening procedures
- Family Planning
- Maternity and Midwifery Services
- Surgical Procedures
- Treatment of Disease, Disorder or Injury

1. The Aims & Objectives of the Establishment

To provide a means for the general public to receive medical consultation, examination and diagnosis by a General Medical Practitioner, Nurse Practitioner, Practice Nurse, HealthCare Assistant and other associated health service including, but not limited to, Midwifery, Phlebotomy and Counselling.

The service is to be provided in courteous, peaceful, practical, professional and comfortable surroundings. The Practice will aim to provide the best possible healthcare within the scope of the NHS. It will be free at the point of use for the vast majority of services, however, any charges for services not covered by the NHS, will be made clear to the patient in advance of those services being carried out.

The Practice will strive to maintain patient equality at all times and all fully registered patients will be afforded the same level of service regardless of age, sex, disability, sexual preference, ethnicity, nationality or religious beliefs.

The Practice will strive to provide the very best in general medical services and prides itself on being a whole person centred diagnostic and management service. Our services will include, but are not necessarily limited to, disease prevention, health promotion, management of acute and chronic illnesses, routine immunisations and travel health, family planning, cervical smears, ante-natal and post-natal care.

In order to provide the best possible healthcare, we need support from our patients, whereby they take responsibility for their own health and the practice will continuously look at ways and means in order to enable them to do this, by educating and informing patients through our website as well as other lines of communication. The practice wants to continuously look at ways in which it can become more efficient without compromising on quality, however patient support is needed to help us to achieve this.

The spiritual, social, psychological and physical aspects of each person are fully considered. The Practice seeks to meet the need of people to understand and know about their own bodies, sharing the responsibility of each patient's healthcare equally. It achieves this by allowing patients time in a comfortable environment with a person who is knowledgeable and can help them in most areas of their medical requirements. If the Practice is not able to provide the expertise required on site, it will make referrals to the appropriate healthcare professionals in order to help the patient.

The Practice will offer a wide range of appointment times from early morning to late evening, Monday to Friday.

Emergency Equipment will be maintained at all three sites and this includes a defibrillator, provision of oxygen, nebulisers and emergency medications.

The Practice will remain fully computerised and ensure that all clinicians have full access to all patients' notes as required.

Staff performance is constantly monitored with daily contact with our Managers and yearly appraisals. We identify training needs and ensure that all staff have the skills and knowledge required to perform their duties to the highest possible standard.

We will also maintain compliance with all legislative and industry requirements.

2. The Name and Address of the Registered Provider

The name and address of the registered provider is The Spinney Medical Centre, 23 Whittle Street, St Helens, WA10 3EB and all partners are members of the Medical Protection Society on a group scheme which encompasses salaried GPs, practices nurses, health care assistants and management.

3. The Relevant Qualifications and Experience of the Registered Provider

The relevant qualifications and experience of the partners at The Spinney Medical Centre are as follows:

Dr Stephen Cox TMB ChB DGM MRCP has all the credentials required for the management of a General Practice. He has been an NHS partner since 1992. He is a member of the General Medical Council, GMC No. 3252312.

Dr Michael Gerard Van Dessel MB BCh BAO BSc FRCGP has all the credentials for the management of a General Practice. He has been an NHS GP Principal since 1990. He is a member of the General Medical Council, GMC number 2986032.

Dr Susan Hyde MBChB MRCP has all the credentials required for the management of a General Practice. She has been an NHS partner since 1994. She is a member of the General Medical Council, GMC No. 3342631

Dr Claire Clarke MBChB, BMSc, MRCP, MRCPCH has all the credentials for the management of a General Practice. She has been an NHS partner since 2007. She is a member of the General Medical Council, GMC No 4539803

Dr Claire Clarke

4. The Relevant Qualifications and Experience of the Staff working in the Establishment, or for the purposes of the Agency

Locum doctors may be asked to work on a self employed basis for the purposes of the Practice. Such doctors will be required to produce evidence of their CV, full qualification and registration of societies, medical indemnity insurance, General Medical Council certificates, Hepatitis B status and references where appropriate.

Where doctors or nurses are NOT in an NHS/Private employee status, their CRB status will be required.

5. The Organisational Structure of the Establishment

The Spinney Medical Centre is a partnership.

The Practice hours operate routinely from 8.00 am to 6.30 pm on week days, and offers and additional service on a Saturday at 8am to 11.30 am. Early morning, lunch time and late evening appointments are available to all patients who are registered with us.

Katie Power currently manages the Practice and the employees report directly to her.

Most blood tests and all x-rays are usually referred to outside accredited laboratories, however, some exceptions, such as in-house Warfarin testing, exist.

6. The kinds of treatment and any other services that are provided by General Practice Services

- Routine and urgent appointments with a healthcare professional
- Repeat prescriptions
- Management of chronic health conditions, including but not limited to Diabetes, Asthma, Coronary Heart Disease, Stroke, Hypertension, Chronic Obstructive Pulmonary Disease, Mental Illness and Epilepsy.
- Immunisations e.g. routine, childhood and travel immunisations
- Health screening

7. The Facilities which are available for the benefit of patients

Ease of access to see a healthcare professional. We have early morning and evening appointments available

- A very pleasant, comfortable and clean environment is provided in all surgeries

There are comfortable waiting areas where the patients can sit and relax whilst waiting to see the healthcare professional

- Limited free parking is available nearby and there is adequate access for disabled visitors

Equipment facilities include the presence of equipment to aid diagnosis such as sphygmomanometers, eye charts, otoscopes, oroscopes including full urinalysis including microalbuminuria. Emergency provision in the form of a defibrillator, provision of oxygen, emergency medications, aspiration machinery and the full range of resuscitation equipment will be provided as required. The practice also has facilities for Spirometry and Warfarin testing.

- The Practice is fully computerised.

8. Arrangements made for consultation with patients about the operation of The Spinney Medical Centre

Consultation with patients concerning the operation of the Practice takes place during the registration appointment, where the contract is clearly described.

The Practice does not have any in-patients and therefore arrangements being made for contact between in-patients and their relatives, friends and representatives is not relevant.

9. Arrangements for dealing with complaints

This Practice operates a procedure for the investigation of complaints.

The complaints policy and procedure is made available via the website www.spinneymedicalcentre.co.uk, on request and in our practice leaflet.

10. Arrangements for respecting the privacy and dignity of patients

The consulting rooms are completely segregated away from the reception area.

Patients are interviewed on a one-to-one basis in the surgery setting. The whole ambience is of relaxation and comfort. The examination couch is fully screened. The windows have full blinds and complete confidentiality is retained. Great respect is given to the dignity of each patient. If the patient wishes, it would be possible to have a chaperone. This aspect of care is covered in the registration appointment and also in the client contract forms. No client is ever examined without their full consent.

For those patients who do not speak English, consent has to be obtained via a third party, who is usually a family member, and who can translate. Alternatively, Language Line can be used.

All staff at The Spinney Medical Centre sign a confidentiality agreement. This is reiterated at annual appraisal.

11. Practice Profile

National General Practice Profiles - Windows Internet Explorer provided by Health Informatics (Proxy)

http://www.apho.org.uk/PracProf/Profile.aspx#s=mod,2,pyr,2012,pat,2,par,5NM,are,N83035,sid1,2000005,ind1,63

National General Practice Profiles

23 WHITTLE STREET, ST. HELENS, MERSEYSIDE, WA10 3EB

Export Summary

Search **Population** Spine Chart Bar Chart Scatter Plot Definitions

Age Distribution 2012

Population (%)

- ENGLAND
- HALTON AND ST HELENS PCT
- Practice (Male)
- Practice (Female)

THE SPINNEY MEDICAL CTR.	6711
HALTON AND ST HELENS PCT	5947 (average)
ENGLAND	6845 (average)

N83035 - THE SPINNEY MEDICAL CTR.

QOF achievement	995.2 (out of 1000)
Weighted population	7197.1
Male life expectancy	75.4 years
Female life expectancy	80.1 years
% of patients that would recommend their practice	82.4%

Fourth more deprived decile	
4	
More deprived	Less deprived

1.9% non-white ethnic groups

Done Internet 100%

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