

Spinney Medical Centre Patient Participation Group meeting
Monday 22th May 2017

Present: Katie Power, Linda Thwaite, Mary Ratcliffe, Kerri Jones, Tony Vickers, Sylvia Brady, Graham Palmer

Apologies:

Agenda item	Discussion	Actions
Welcome & previous minutes	Everybody was welcomed to the meeting.	
GP medical assistant program	Chester Uni & Sysco have put in a joint bid to health education to upskill existing staff members. A 6 month course: recruiting 90 HCAs/PAs from July. Course is predominantly online but also includes a workbook and a GP mentor. This will hopefully mean GPs can have more time seeing patients. The first date for this training is 1 st October. Each surgery can choose how they implement this.	
Hollybank merger	This merger is still going through the legal process. The Eccleston new build is back on and should be done by January 2018.	
Third party ordering	The surgery are no longer able to accept 3 rd party prescription orders (ie; pharmacies). You can now order your repeat medications using Patient Access. Exceptions made for vulnerable and house bound patients. This is currently a pilot and will eventually all surgeries will do this.	To push patient access, inc workshops.
CCG Meeting Update	CCG meeting was on 27 th April, attended by Mary and Tony. Advertising care at the chemist was discussed. Third party ordering was also discussed similar to above; the aim is to reduce medicine waste. Tony expressed feeling that the meetings are too far apart and as a result, not much is getting actioned. Tony is going to contact the CCG to ask about funding available and how to access it. To think about if we could get funding what would we use it for?	Tony to contact CCG. Mary and Tony to look into funding ideas.
Referral Management system	Katie explained that a third party referral system is helping to stem referrals and improve quality of services to patients. Referrals of 'r quality' are bounced back to GPs; for example if more basic tests can be done before referral to specialist services.	
Cancelled appointments	Katie to check patient partner on phone as not all doctors are showing.	Katie to check patient partner
<p>Date and time of next meeting: Monday 11th September 2017, 5pm at the Spinney Medical Centre, Please send apologies to kerri0986@gmail.com or contact the surgery on 01744 758999.</p>		