

# Patient Participation meeting

23<sup>rd</sup> March 2016

Present: Katie Power, Mary Ratcliffe, Dr Susan Hyde, George Connolly

Apologies: Graham Palmer, Kerri Jones

## **Welcome & Previous minutes**

Previous minutes were agreed as accurate. The group noted Eric Smith's resignation from the group and thanked him for his contributions.

## **Carers Project**

Kate made the group aware of a focus group taking place at The Spinney on the 28<sup>th</sup> April between 3-4. The event has been sent out on Eventbrite for people to register. This will be the final feedback process before the carer's standard is launched.

## **Patient Friendly Award**

Jayne Parkinson attended to tell the group about the above. The award is a way of recognising practice who go above and beyond to offer an accommodating and friendly surgery.

The group felt the award was a great idea and have suggested the Spinney be one of the first to try to meet its criteria.

The group agreed the criteria and offered some challenge on how the award would be given. Jayne offered reassurance in the fact that there will be a panel to decide and this panel will not be made up of patients at the surgery in question.

When the award criteria are complete Katie will share with the group.

## **Eccleston Medical Centre**

Katie confirmed the merger was now complete. Our partners have merged with EMC but both practices are running as separate businesses so patients should see little or no change at the moment.

## **QOF & Financial position**

The practice achieved 100% in the Quality Outcomes Framework. The group congratulated the team.

Katie discussed the current financial position as being delicate with our contract being cut by £48k. This is happening over a 4 year period and while the practice feel they can absorb this cost for the first and possibly the second year no guarantees could be made that the service provision could be threatened in some way beyond that.

Katie will keep the group updated.

## **Corkhill Award**

This is an award with a small amount of money to be won should we be successful. Projects need to be submitted to NAPP. Mary agreed to do first draft with Katie's help. £500 potentially on offer.

**Date & time of next meeting 15<sup>th</sup> June 2016 12.30.**

**Contact [kerri0986@gmail.com](mailto:kerri0986@gmail.com) or call the surgery 01744 758999 to send apologies.**