

Spinney PPG Meeting; 14th September 2016

Present; Katie Power (Practice Manager), Karene Brown (Practice Nurse), Kerri Jones (Secretary), Mike Skidmore, Graham Palmer, Tony Vickers.

Apologies: Mary Ratcliffe, Dr Clarke, Dr Hyde [somebody else had emailed you katie]?

1. CQC visit

Katie informed us that the CQC inspection was going to be on Friday 23rd September. Katie asked for PPG Members to come in and speak to the CQC. Kerri will confirm, Katie to ask Mary, and Graham also offered to attend.

The 5 key questions the CQC will be asking:

1. Are you safe?
2. Are you effective?
3. Are you caring?
4. Are you responsive?
5. Are you well-led?

There are 6 population groups that the CQC will be interested in hearing more about. Older people, those with mental health problems, those with long-term conditions, families (inc. children and young people), those of working age and vulnerable adults (carers in particular).

The CQC have asked for some info in advance; Katie is sorting this out.

2. AOB

Katie explained that commissioners want the surgery open all day Mon-Fri. This therefore means PPG meetings will now be held at 5pm (date for next meeting below) as surgery will no longer be closed for 2 hours every Wednesday.

Date of next meeting – Monday 28th November, 5-6pm.

Please send apologies and/or agenda items to kerri0986@gmail.com or contact the surgery on 01744 758999.